



Warranty Claims

May 2025

1. All machines must be PDI'd and installed by the supplying dealer.
2. The dealer must register the products on the ETESIA dealer portal, by completed all the relevant boxes, within 30 days of the date of sale.
3. Where possible, the trade name must be selected from the drop-down box.
4. When completed press SEND and the warranty application will be processed at ETESIA UK LTD
5. Failure to register a machine online within the 30 days will result in any future warranty claim being refused and warranty void.
6. Standard manufacturer's warranty applied to registered machines is as follows
 - a. All machines sold and registered to a Domestic user carry a standard 3-year warranty
 - b. All machines sold and registered to a Professional user carry a standard 2-year warranty.